



## **TERMS AND CONDITIONS**

- All prices exclude VAT and are subject to site survey
- All quotations are valid for 30 days from date issued
- All works are performed during normal business hours Monday to Friday 0830-1730 unless indicated or agreed otherwise
- All delivery times are subject to confirmation upon receipt of purchase order
- Deposit of 30% to be paid upon order unless agreed otherwise, 50% on aluminium gates.
- Works invoice upon completion and due for payment immediately or within 30 days if agreed
- Security Gates and Doors reserve the right to charge interest on late payments and claim compensation for debt recovery costs if incurred
- Maintenance contracts to run on a rolling yearly contract unless prior notice received
- Disputes or payment issues must be raised within seven days upon receipt of invoice
- All goods remain the property of Security Gates and Doors until full payment has been received
- Security Gates and Doors reserve the right to remove any goods from site that have not been paid for
- Where a site survey has not been performed the information supplied by the customer is deemed to be correct and we will accept not responsibility for incorrect information.
- If installation is not being provided, Security Gates and Doors accepts no responsibility for issues that may arise.
- The provision of wiring and containment to/from interfacing systems such as fire alarms, entry systems, break glass over-rides is not included in our works.
- Aborted visits through no fault of Security Gates and Doors are chargeable at standard rates.
- Engineers should not work in an unsafe area and has the right to refuse to work in conditions where he feels it may be unsafe to do so.
- Warranty is void if produces and services are not paid for in full, unless otherwise agreed
- Warranty is void if any equipment for example motors, circuit boards are tampered or wilfully damaged after installation.
- Security Gates and Doors will adhere to the latest Health and Safety regulations
- Windy /extreme weather conditions – if the gate/door location experiences this please can you inform us as it can affect recommended equipment purchased, warranty will become void if equipment is damaged for this reason and we were not aware.
- Our quote does not include the removal of existing garage doors from site, if this is required please ask for a quote.
- Our warranty does not cover damage caused by wind, storms/weather conditions or natural disasters.
- Automated Gates – whether you have a new electric gate installed by us or have an existing system it is your responsibility to ensure it is kept in good safe working order. We are happy to recommend regular periodic servicing plans to ensure your system remains safe and reliable.
- Clients are responsible for ensuring there is an adequate and reliable power source supply for any gate or roller shutter installed we will not be responsible for failures due to power issues.
- Planning Permission – it is the clients responsibility to ensure adequate planning permission has been granted before installation if required.
- Asbestos – On carrying out our site survey if asbestos is suspected or see

SECURITY GATES AND DOORS

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